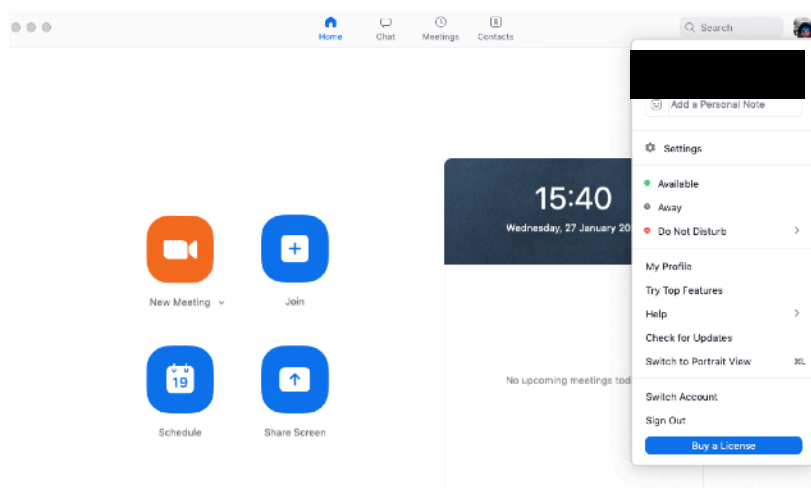# ZOOM AUDIO AND VIDEO SETTINGS

In order to hear and see (and help other people hear and see) the very best quality, here are some quick Zoom tips!
This first set of instructions is for when using a desktop app (Mac / Windows computer etc) using Zoom version 5.4.9.
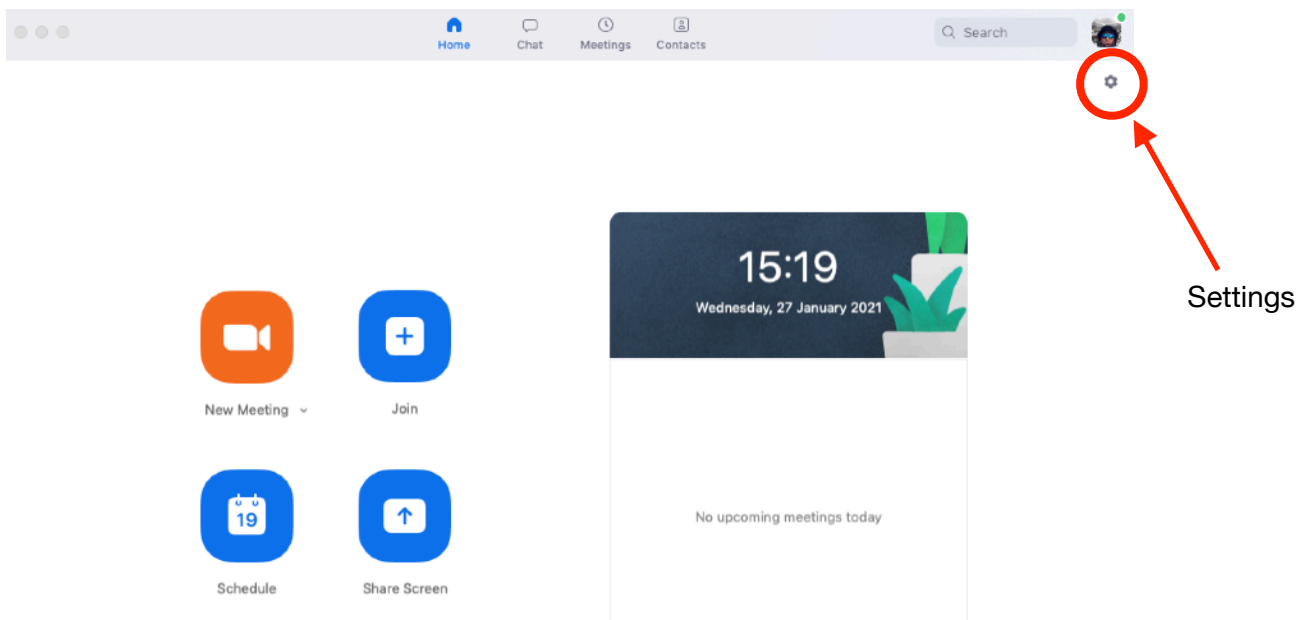For the iOS (Apple devices like iPad etc) / Android guide scroll down

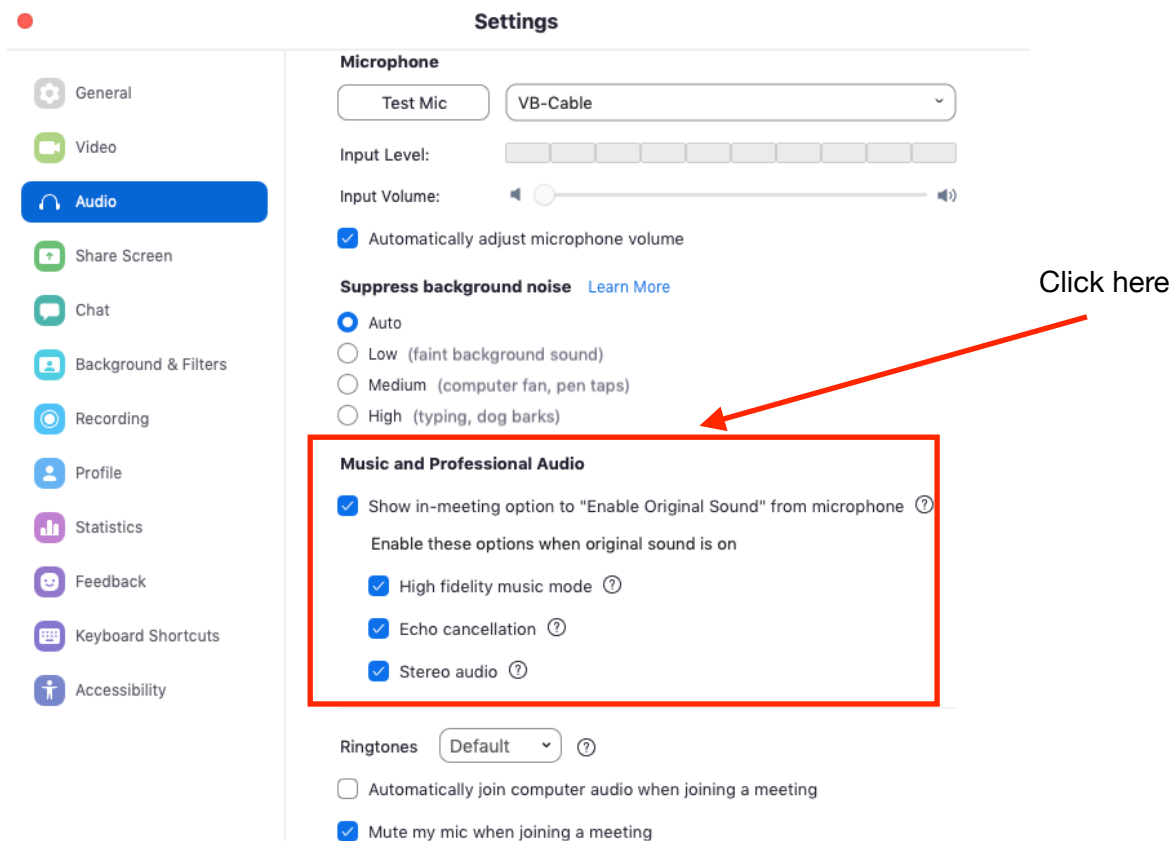**Note that doing this means you ideally need to use headphones on Zoom!**

1. Open up the Zoom app and sign in if you need to

2. Check you have the latest version of the software. To manually find this click on your profile picture (in the top right of Zoom) and 'check for updates'
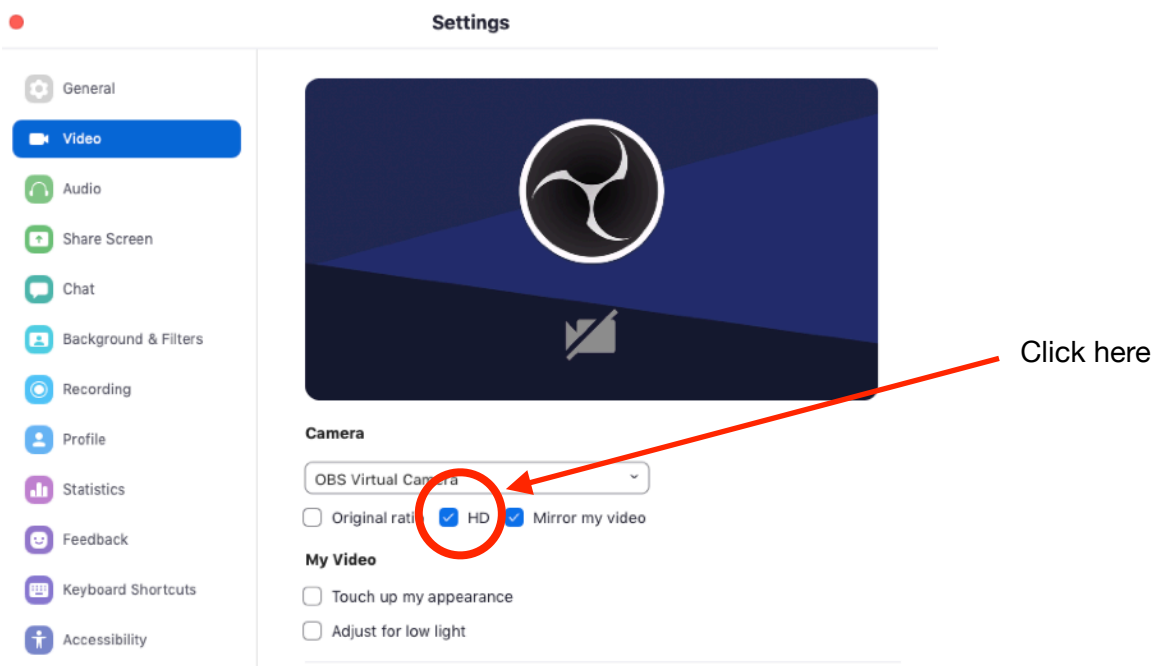

2. lick on the top right 'cog' icon to open up the settings of Zoom

Settings

3. Click on 'Video' on the left hand side of the options
   Then under 'Music and Professional Audio', select the option
   'Show in-meeting option to "Enable Original Sound" …
   Then make sure you tick all three options underneath
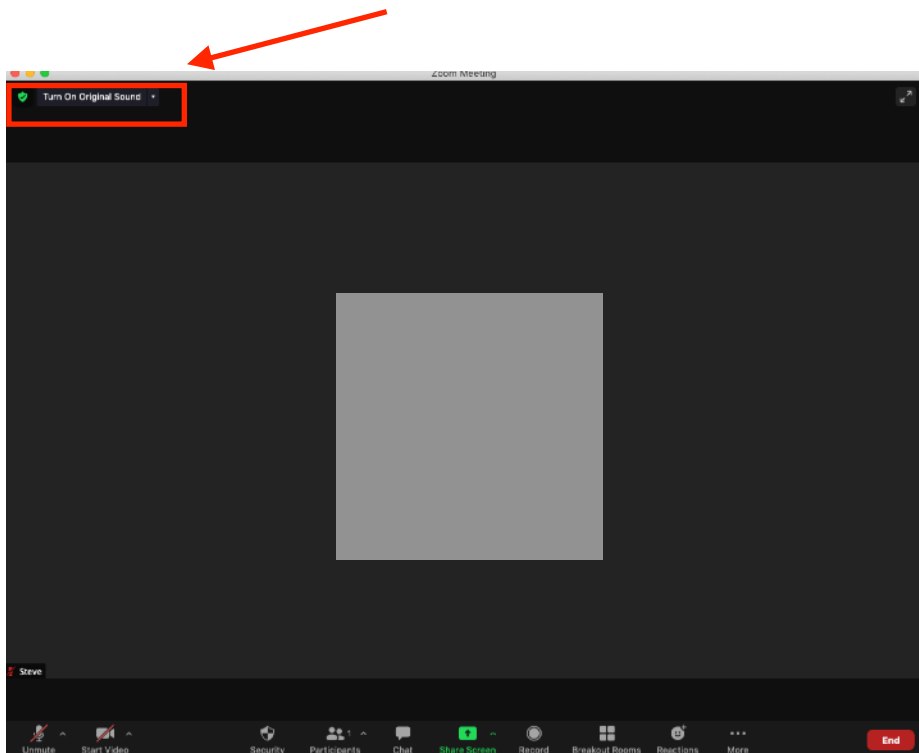   ('High fidelity music mode' / 'Echo cancellation' and 'Stereo audio')

4. Now select 'Video' in the left-hand menu and make sure you tick 'HD'

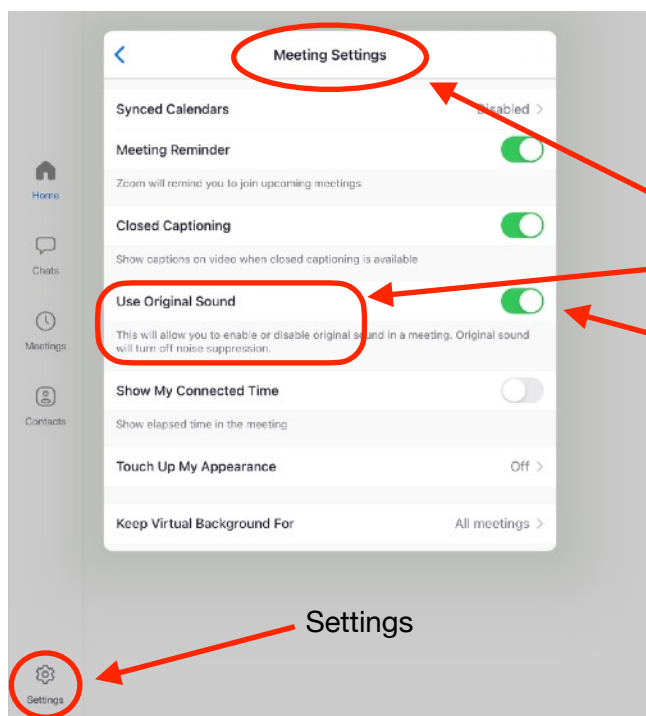5. You can now close the settings window

6. Finally, when you join in a Zoom meeting, at the top left of the meeting window, click to 'Turn on original sound'.

IMPROVE ZOOM AUDIO ON IPAD OR IPHONE / ANDROID DEVICES

Things are slightly different on iPad/ iPhone or Android. There aren't as many options as on your desktop app but you can still improve the audio that you speak and hear. Here's how…

1. Open up your Zoom app (again make sure you have the latest version)

Settings

2. Find the 'settings cog' icon and click on it.

Then in the options select 'Meetings' and scroll til you find 'Use Original Sound'

Then swipe to make sure it is on (the button turns green on iOS devices like iPad)

You can now exit the settings

The three dots 'More' icon

3. When you are in a meeting, find the icon that looks like three dots (this says 'More') and click on that

Then from the little window that pops up, select the option to 'Enable Original Sound' and you're good to go!